

Policy Briefing Summary

City Council



Regarding:	Resolution for Compromise of Claim: Water and Wastewater Leak Credit of \$10,707.03 for Melbourne Park Owners Association
Staff Contact(s):	Chris Cullinan, Director of Finance
Presenter:	Chris Cullinan, Director of Finance
Date of Proposed Action:	December 15, 2025

Issue

Utility customer Melbourne Park Owners Association at 104/101 Melbourne Park Circle experienced a leak in their main water line to a multi-family building in August. The leak resulted in usage approximately 3.5x their normal consumption. The line was repaired and consumption has returned to normal levels. Per the City's leak credit procedures, the customer has requested a credit to their water and wastewater accounts for this location.

Background / Rule

The amount of the credit is greater than \$10,000, thus City Code Section 11-132(4) requires City Council authorization.

Analysis

Utility billing staff have calculated the water and wastewater credit to total \$10,707.03.

Financial Impact

The compromise of claim is a \$10,707.03 reduction in revenues to the Water and Wastewater Funds.

Recommendation

Approval.

Recommended Motion (if Applicable)

I move that the Resolution pass and that the Director of Finance is authorized to apply a credit of \$10,707.03 to the utility account of the Melbourne Park Owners Association.

Attachments

1. 12.15.25 Resolution Water and Wastewater Credit for Melbourne Park Owners Association